



West Bengal  
Industrial Development  
Corporation

**WEST BENGAL INDUSTRIAL DEVELOPMENT CORPORATION LIMITED**  
**(A GOVERNMENT OF WEST BENGAL UNDERTAKING)**  
**"PROTITI", 23, Abanindranath Thakur Sarani (Camac Street), Kolkata- 700 017**  
**Phone no : +91 33 2255 3700-705, Fax : +91 33 2255 3737**  
**Email : [wblbc@wblbc.com](mailto:wblbc@wblbc.com) [www.wblbc.com](http://www.wblbc.com)**

**NOTICE INVITING QUOTATION.**

Notice Inviting Quotation no: - WBAPI/220/2022-23/360

Date: 03.06.2026

**Sub:** Non-Comprehensive AMC for WhatsApp Business API System at 'Protiti' Building, WBIDC

Sealed quotations are hereby invited from eligible and experienced agencies for **Non-Comprehensive Annual Maintenance Contract (AMC)** for WhatsApp Business API System at WBIDC office at Protiti building at 23rd Abanindranath Thakur Sarani, Kolkata- 700017 of the Data Networking System at WBIDC Office, 'Protiti' Building, Kolkata, for the financial year 2026-27.

**Scope of Work:**

Maintenance of WhatsApp Business API System, etc., installed at (Shilpa Sathi) 'Protiti' Building.

**Eligibility Criteria:**

1. The bidder must have trade license in similar works and items sealer.
2. The bidder must have prior experience in similar AMC works.
3. The bidder should have valid GST registration and PAN.
4. The bidder should possess adequate technical manpower for maintenance work.

**Submission of Quotation:**

Interested agencies are requested to submit their sealed quotations along with necessary credentials and documents within the stipulated date and time at the office of WBIDC.

The quotation paper is available at the above mentioned office address from **03.06.2026** during the office working hours and at the website of 'www.wblbc.com'.

**Last date of submission of quotations: 25.06.2026 by 3.00P.M**

**Date of opening of quotation: 26.06.2026 at 4.00PM.**

**Terms & Conditions:**

1. The quotation is to be submitted in a sealed envelope in the drop box kept in the office of WBIDC i.e PROTITI Building, 23, Abanindranath Thakur Sarani, ( Camac street), Kolkata – 700017. Also write should contain the name and address of the quotationer.
2. The quotationer will have to submit the following documents along with the quotation.
  - a) Self-attested photo copy of valid GST registration certificate.
  - b) Self-attested photocopy of valid trade license.
  - c) Self-attested photocopy of PAN card.
3. The contract will be for a period of **one year**.
4. The AMC shall be **non-comprehensive**, excluding cost of replacement of major parts unless otherwise specified.

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5. The agency must ensure timely preventive maintenance with twice a month and prompt breakdown support within 6 hours.
6. The bidder quoting the lowest rates abiding the specification and if all other conditions are satisfied, may be issued to work contract.
7. The quoted price should include all kinds of taxes and duties like GST and all other as applicable.
8. Statutory deduction towards ST, IT, GST, e.t.c or as applicable time to time will be deducted from the bill / bills
9. Payment will be made as per agreed terms, subject to satisfactory performance.
10. WBIDC reserves the right to accept or reject any or all quotations without assigning any reason thereof.
11. Submission of quotation will imply that the quotationer will abide by all the terms and conditions of this "Notice Inviting Quotations".
12. The bidder/ quotationer will sign on every page of N.I.Q as a token of acceptance of the terms and condition
13. Conditional quotation will not be accepted and shall be deemed as "informal"
14. In connection with the work, Arbitration will not be allowed.
15. In case of any dispute arise during execution of the work or after completion of the work, Managing Director, WBIDCL reserves the right to accept / cancel/ change/ modify this notice completely or partially without giving any notice to anybody.
16. The quotation shall remain valid for 30(thirty) days from the stipulated last date for submission of bid.
17. The contractor shall abide by all the local bylaws and act relating to the works and the regulations e.t.c of the Government and local authorities.

By order,

Advisor HRD  
WBIDC